



January 20, 2020

Skylark Holdings Co., Ltd.

Skylark to Stop 24-hour Store Operations as a part of Work Style Reform

**Approx. 560 stores, including 24-hour operating stores,
to be closed in the late-night hours**

Skylark Holdings Co., Ltd. (headquartered in Musashino City, Tokyo; Chairman, President and CEO: Makoto Tani; code: 3197, Tokyo Stock Exchange; "Skylark," hereafter) has decided to end all-day operations at all 24-hour operating stores, which is about 150 stores, from January to April 2020. Furthermore, business hours of approx. 560 stores including Gusto, Jonathan's, Bamiyan, and Yumean to be shortened during the late-night hours.

As a pioneer of family dining restaurants, Skylark has started 24-hour operating restaurant service since 1972 and has been receiving continuous support from customers nationwide. In 2012, a large-scale working-hour revision was implemented due to rapid changes in consumer lifestyles and employees' work styles. In 2017, the late-night operation hours were shortened at approx. 600 stores to ensure a better working environment for its employees.

In recent years, Skylark has been focusing on creating a healthy working environment for its employees as a company providing food and services. We consider it is vital to create a society where women and senior-citizens can play active roles, and this leads to enhancement of employment. With the thought of creating a rewarding work experience and delivering the best store experience to our customers, Skylark has decided to end 24-hour business operations.

In the future, Skylark would improve customer satisfaction by improving the service quality during the busiest hours such as lunch and dinner times, together with the fundamental service reform utilizing IT digital. In addition, we will continue to contribute to the local communities in order to achieve sustainability and increase social value, and engage actively to improve quality of employment and ensure job

satisfaction, with the corporate belief that contribution to the SDGs (Sustainable Development Goals) through our business activities is a key issue.

Store Information

- Stores to shorten late night operating hours:
566 stores (Gusto 332 stores, Jonathan's 153 stores, Bamiyan 68 stores, Grazie Gardens 8 stores, Yumean 5 stores)
- Among the above stores, 24-hour operating stores:
155 stores (Gusto 62 stores, Jonathan's 92 stores, Bamiyan 1 store)

※as of December 31 2019

Company Name : SKYLARK HOLDINGS CO., LTD.
Representative : Makoto Tani, Chairman, President & CEO
Business Activities : Food services and related businesses
Listed Market : First Section of the Tokyo Stock Exchange (TSE code 3197)
Group Stores : 3,258 stores including overseas location (as of December 31, 2019)

Press Inquiries
Contact: Maki Yokota, Mai Kitaura
Public Relations, Skylark Holdings Co., Ltd.
TEL : 0422-37-5310 E-MAIL: pr@skylark.co.jp